

Dear Parents and Caregivers,

Cumberland County Schools is happy to announce the adoption of an innovative mobile device app and website entitled, Here Comes the Bus®.

Here Comes the Bus allows you to view the real-time location of your child's school bus on your smartphone or computer. With it, you will have the information you need to send your children to the bus stop at the right time, helping to protect them from inclement weather and other roadside dangers. What's more, you'll have the comfort in knowing your children have not missed the bus.

This easy-to-use technology is free to you for the 2023-24 school year. Simply download the Here Comes the Bus app, create a secure account, add your students and you're all set!

What will you see with Here Comes the Bus?

- Real-time location of your child's bus on a map
- Scheduled and actual bus arrival times at home and school
- Confirmation that your child's bus has arrived at the bus stop, at school or both
- Push notification* and email alert when:
 - Confirm that your child's bus has arrived at the bus stop, at school or both
 - Receive a push notification or email message when the bus is near your stop, has been substituted, or when we have important updates to relay

Here Comes the Bus is powered by Synovia Solutions™, makers of the GPS-tracking technology used by Cumberland County Schools to increase safety and cost savings as it relates to our school bus fleet.

Available in three languages (English, Spanish and French), the Here Comes the Bus app can be downloaded from the App Store or Google Play.

To sign up or to learn more about Here Comes the Bus, visit <http://www.herecomesthebus.com>.

Should you have any further questions, please email us at herecomesthebus@ccs.k12.nc.us or by phone at (910) 678-2582.

Upon calling, please provide the following information:

Our Commitment: Every Student
Collaborative ★ Competitive ★ Successful

- First and last name
- School District Code: **75554**
- Email address used for your Here Comes the Bus account
- Your child's last name and student ID #
- Description of the problem

Sincerely,

Kristi Harden

Executive Director of Transportation



Apple Device



Android Device